

Axess AG

MIKKA



MIKKA MONITORS IN THE TICKETING INDUSTRY

CUSTOMER STORY

AGENDA

- **About MIKKA**
- **The story of a partnership**
 - Challenges
 - Solution approach
 - Result
 - Customer experiences
- **Selecting the right monitor**



ABOUT MIKKA

THE
MONITOR,
THAT
FITS.

MIKKA

CREATIVITY, EXPERTISE & RELIABILITY, THAT FIT.

Flexible use of monitors

We have developed standard solutions for your mounting requirements. Combine the ideal monitor from our design line and optional features.

Solving projects innovatively

Does your special project require a custom monitor solution? We accept the challenge and creatively develop individual monitors to meet your needs.

Understanding requirements

Based on our own experience, we are familiar with the challenges of installation and design. From selection to maintenance, rely on our competent team.

Utilizing expertise effectively

We use our knowledge for your complex project. By providing you with our tips and tricks, you can avoid mistakes. This expertise also flows into all our products and solutions.

Manufactured in Austria

Benefit from a monitor manufacturer near you, constructed and assembled in Ansfelden, Upper Austria. A reliable partner with short delivery times!

Fully guaranteed

We provide a 3-year warranty with free replacement service. You can order our monitors in the same form for at least 5 years.

MOTIVATION FOR A SUITABLE SOLUTION, THAT FITS.

What is our motivation for custom-built monitor solutions?

- **WE ARE CURIOUS, INTERESTED, AND ENTHUSIASTIC**

True to our values, we love tricky challenges and smart solutions.

- **WE GATHER EXPERIENCE AND EXPAND OUR EXPERTISE**

We approach problems innovatively to constantly discover new things.

- **WE LISTEN AND ENJOY SATISFIED CUSTOMERS**

A careful situational analysis generates appropriate solutions and satisfaction.

- **WE CAN TELL GREAT STORIES**

Dive right into our interesting and exciting story here:



THE **STORY** OF A PARTNERSHIP

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KEY FACTS, THAT FIT.

Partner	Axess AG
Industry	Ticketing & Access Management
Monitor	Touchscreen
Application	Display and operation of a ticket machine
Challenge	Outdoor use
Solution	Custom-built solution



TICKET MACHINE 600

AXESS



THE CHALLENGE

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THE APPLICATION, THAT FITS.

Ticketing Automation TICKET MACHINE 600

- User-friendly ticket machine for ticket sales and handout
- Tickets can also be read as BARCODE, QR code (printed or on a smartphone), or RFID
- Payment in cash or via NFC



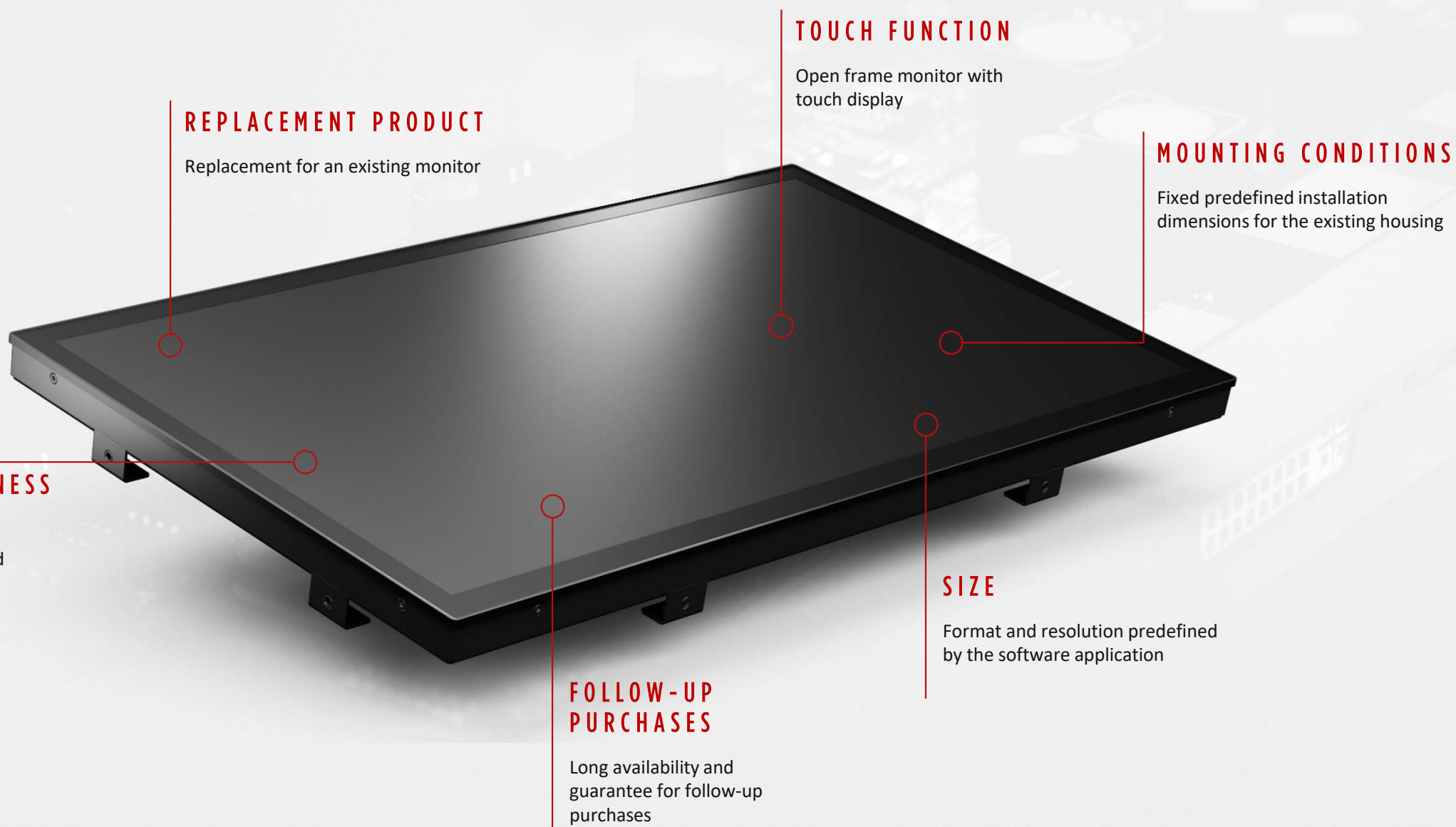
THE ROLE OF THE MONITOR, THAT FITS.

Axess is looking for an open frame monitor:

- For displaying the software application
- For selecting and inputting data via touch function



THE REQUIREMENTS, THAT FIT.



REPLACEMENT PRODUCT

Replacement for an existing monitor

TOUCH FUNCTION

Open frame monitor with touch display

MOUNTING CONDITIONS

Fixed predefined installation dimensions for the existing housing

RELIABLE BUSINESS PARTNER

Trustworthy supplier and long-term partnership

SIZE

Format and resolution predefined by the software application

FOLLOW-UP PURCHASES

Long availability and guarantee for follow-up purchases



APPROACH TO THE SOLUTION

REQUIREMENTS, THAT FIT.



GATHERING REQUIREMENTS

Detailed analysis of mounting, design, features, and influences affecting the monitor.



SELECTING A MONITOR

Our standard products are created based on design lines and features. With proven performance in various industries, a wide portfolio is available for selection.



DESIGNING A CUSTOMISED MONITOR

Developing a monitor according to customer-specific requirements.



PRODUCING A PROTOTYPE

"In Ansfelden (Upper Austria), a customer-built open frame monitor is being created.



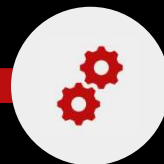
TESTING THE MONITOR

Comprehensive inspection and test scenarios.



INTEGRATING PROTOTYPES

Mounting the monitor and testing it in the application.



OPTIMIZING THE MONITOR

Customizing the components of the monitor based on customer feedback.



MANUFACTURING THE MONITORS

Final production of desired quantity of open frame monitors.



PERFECT MONITOR FOR THE MOUNTING CONDITION

A suitable monitor solution has been developed in collaboration with the customer.

CONSULTATION AND EXPERTISE, THAT FIT.

At Axess, criteria related to the application play a central role:

- Precise integration into existing housing
- Existing software application demands a specific aspect ratio of the screen
- Short distances in problem-solving
- Ensuring the long-term usability and reliability of the monitor solution



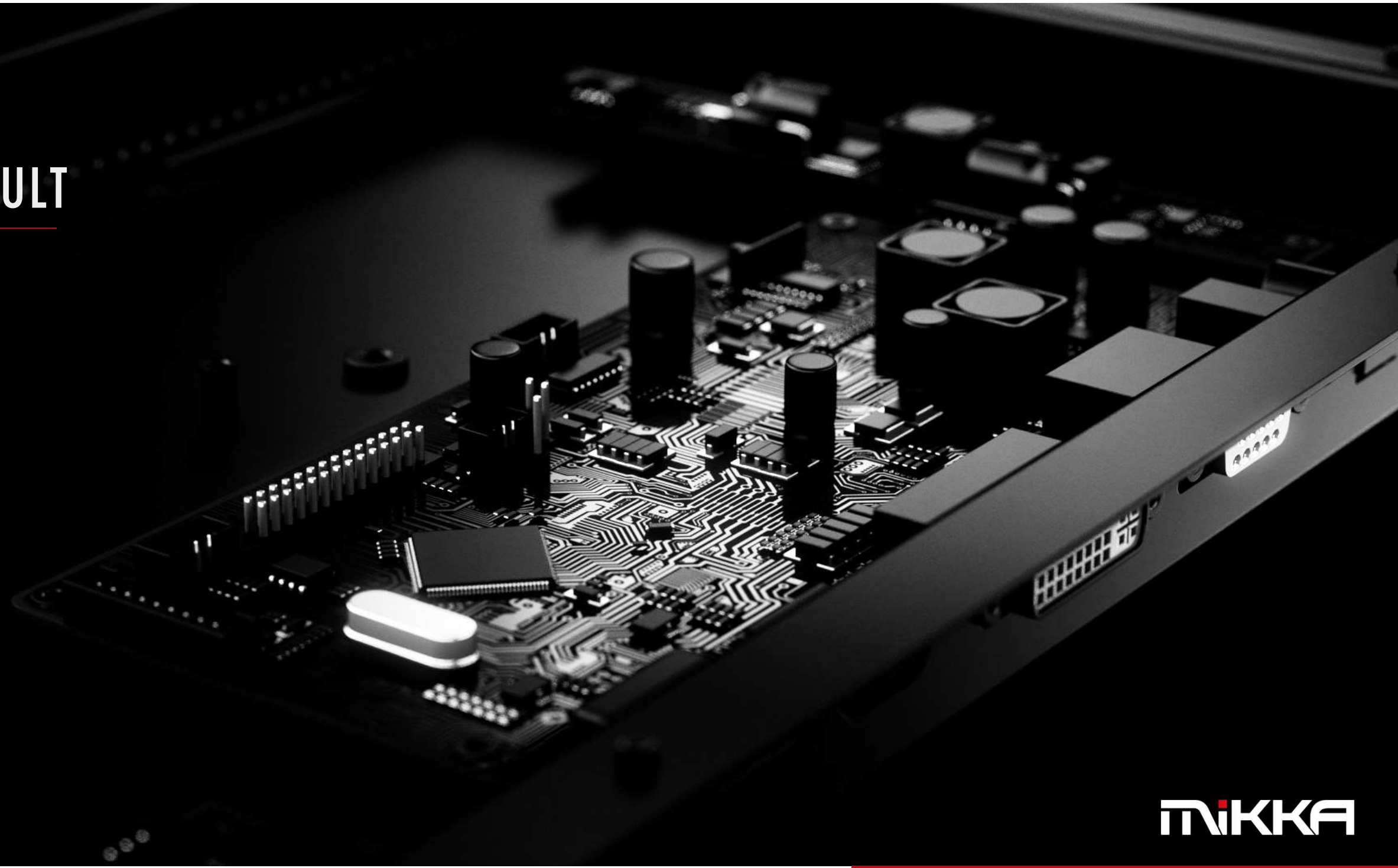
> Innovative design of the monitor

> Special size of the display panel

> Follow-up purchase guarantee



RESULT



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THE MONITOR, THAT FITS.

Open frame monitor with touch display

- **CUSTOM-FIT FOR THE HOUSING CONSTRUCTION**
Optimized for easy integration and quick replacement of the monitor
- **ON-TIME DELIVERY**
Aligning monitor production with the partner's needs.
- **FOLLOW-UP PURCHASE GUARANTEE FOR THE CUSTOMER**
The production of the monitor model is secured for several years.



**THE APPLICATION,
THAT FITS.**



YOUR SMART PATH TO SUCCESS, THAT FITS.

In 4 steps to the perfect open frame monitor

1. ANALYZE THE REQUIREMENTS FOR THE MONITOR

What functions and features does the monitor need?

2. UNDERSTAND THE MOUNTING CONDITION

How and where will the monitor be integrated?

3. THINK ALSO ABOUT THE ENVIRONMENT

What influences (e.g. humidity, ...) will affect the monitor from the surrounding

4. WE ACCOMPANY YOU RELIABLY ON THE PATH TO SUCCESS

Use our interactive product catalog or get in touch with us!

FIND THE PERFECT MONITOR

NIKKA

WITH THE **INTERACTIVE** PRODUCT CATALOGUE



Guided selection through design lines and features

- Overview in tables
- Clickable
- Searchable
- Interlinked
- Always up-to-date





GET IN TOUCH

Contact

MIKKA GmbH, Traunuferstraße 110
A-4052 Ansfelden // AUSTRIA

info@mikka.com
+43 7229 23023

MIKKA