

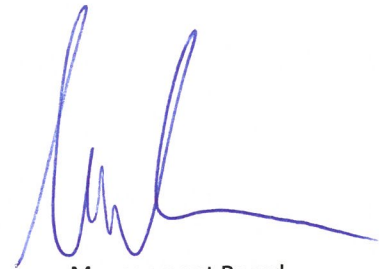
Corporate Policy

9 Management-Principles

- (1) We provide our **customers** with a standard that aligns with their legal and regulatory requirements and market demands and is considered optimal by the customer for the product. We inquire feedback from our customers regarding their satisfaction with our products.
- (2) We define and monitor individual **processes**. Through clear representation and mutual information sharing, we ensure transparency in timelines, factual connections, and evaluate the cost structure. Error prevention takes priority in sales, procurement, and assembling, as quality and reliability cannot be forced through increased inspections.
- (3) We commit to periodically establishing, reviewing, evaluating, and **improving** our system, goals, including energy and environmental objectives, as well as the defined interfaces in the interplay of individual processes, and to promptly respond to negative deviations.
The responsibility for this continuous development lies with the management and their assistant according to the organizational chart. The necessary resources and information availability to achieve the goals of the Integrated Management System are provided.
- (4) We design our processes with the premise of optimal customer benefit, analyzing critical events proactively, providing solutions, and aligning them with all relevant parties before implementation.
- (5) We compare our measures with those of our competitors and with third parties outside the industry. We critically analyze and compare these actions with our own.
- (6) We involve all **employees** of our company in the process of continuous improvement. The management level takes the lead in motivating all employees in the process of quality improvement.
- (7) With our **suppliers**, we negotiate not only the price and delivery punctuality but also view ourselves as partners of our suppliers, with whom we maintain long-term supplier relationships. A fair and precise approach, particularly in the area of purchased components, enables us to assemble sustainably, climate- and resource-friendly, in line with our commitment to the customer.

- (8) We commit to fulfilling applicable legal requirements and other requirements related to energy efficiency, energy use, and energy consumption. We continuously improve energy-related performance and the Integrated Management System. This is also achieved through the procurement of energy-efficient products and services that impact energy-related performance. Design-related activities that consider the improvement of energy performance are mandatory and supported.
- (9) We commit to protecting the environment, including preventing environmental pollution. In the selection and procurement of our monitor components, we focus on sustainable resource usage. Improving environmental performance shall be ensured through the mandatory continuous improvement of the Integrated Management System. The management and all employees are instructed to fulfill the binding commitments of the organization.

Ansfelden, on August 1st, 2023



Management Board